

Integrated Quality and Environmental Policy

The White Team Consulting, S.L. (TWT)

*English (UK) translation of the authoritative Spanish version (*política-integrada-calidad-medio-ambiente.md*). In the event of any discrepancy, the Spanish version prevails.*

Management Statement

The White Team Consulting, S.L. provides services for the **design, build, marketing, implementation and maintenance of technological solutions and information systems** to corporate clients in the banking, healthcare, retail and industrial sectors, in on-site, hybrid and remote-working arrangements.

Top Management establishes this Integrated Policy as the **framework for setting the objectives** of the Integrated Quality and Environmental Management System (hereinafter, the "Management System"), in accordance with the ISO 9001:2015 and ISO 14001:2015 standards.

This Policy is **appropriate to the purpose and context** of the organisation, taking into account the nature, scale and environmental impacts of its activities (energy consumption, electronic waste, digital footprint and cloud operations), the expectations of interested parties, and the identified risks and opportunities.

Quality commitments (ISO 9001:2015)

1. **To satisfy customer requirements and the applicable legal and regulatory requirements** relating to our products and services, maintaining the conformity of deliverables and a focus on enhancing customer satisfaction.
 2. **To continually improve the effectiveness of the Quality Management System**, embedding continual improvement across all of the organisation's processes.
 3. **To develop our people** through ongoing training and a culture of professional excellence, as the basis for service conformity.
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Environmental commitments (ISO 14001:2015) – the 3 mandatory commitments + Amd 1:2024

4. **To protect the environment, including the prevention of pollution**, with specific commitments relevant to TWT's context:
 - Responsible management of waste electrical and electronic equipment (WEEE) generated by the renewal of equipment.
 - Selection of cloud and hardware providers using energy-efficiency and low-environmental-impact criteria.

- **Consideration of climate change** as a structural factor within the Management System, in accordance with the 2024 amendment to both standards.
5. **To fulfil the compliance obligations** undertaken by the organisation — whether legal, contractual or self-imposed — in environmental and quality matters.
 6. **To continually improve the Management System in order to enhance environmental performance**, in particular in energy efficiency, waste management and digital footprint.
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Communication and availability

This Policy is **communicated and understood** within the organisation through the employee portal, induction processes and the corporate email signature. It is **available to interested parties** via TWT's corporate website and on request.

Review

This Policy is **reviewed annually** at the management review (clause 9.3 of both standards) or whenever substantial changes in the context, activities or regulatory frameworks so require. This version supersedes the *Quality Policy of The White Team Consulting 2025*, signed on 13 January 2025, which is hereby rendered obsolete and archived.

Approval

Item	Detail
Date	30/01/2026 (approved at the management review — minutes §B.11)
Approved by	Ignacio González — Director General
Signature	Signed by Top Management on 30/01/2026. The manuscript-signed copy is retained as a record.
Version	26.02
Supersedes	Quality Policy of The White Team Consulting 2025 (13 January 2025)

Controlling document of TWT's 2026 Management System, in accordance with ISO 9001:2015 §5.2.1+§5.2.2 and ISO 14001:2015 §5.2 (3 mandatory commitments) + Amd 1:2024 (climate change).

Date: 30/01/2026.